

CORE PLATFORM · CORE PLATFORM

# Opes Triage

## Standalone Triage Management · Any Facility

Deploy standalone triage management in any hospital — even if you already have other software. Reduce wait times in days, not months.

Opes Triage is designed to solve one critical problem independently: patient wait times and triage chaos at the hospital entrance. Unlike other OPES systems, it can be deployed as a standalone product without replacing any existing software — making it the fastest way for any hospital to start its digital health journey.

### AT A GLANCE

#### Standalone

no EMR required

#### MTS

triage protocol (adapted)

#### Days

to deploy, not months

#### ↓ Wait

times, measurably

#### EN / FR

Fully bilingual interface

#### HL7 FHIR

Interoperability standard

#### 22

OPES systems it connects to

### OVERVIEW

## Built for African healthcare, not adapted for it

It implements a structured triage protocol (Manchester Triage System adapted for CEMAC facilities) and gives nurses, triage officers, and waiting room displays a real-time queue with colour-coded priority levels. When a facility is ready to expand, Opes Triage connects natively to OPES EMR and OPESCare Health ID.

### Who is Opes Triage for?

- ✓ Emergency departments of any size
- ✓ Hospitals with existing software that want to add triage
- ✓ District hospitals with high walk-in patient volumes
- ✓ Private clinics seeking faster patient processing
- ✓ Any facility starting its digital health journey

### Problems Opes Triage solves

- 1 Patients waiting without priority assessment**  
Structured triage assigns severity levels so the sickest patients are always seen first.
- 2 No visibility on queue length and wait times**  
Real-time queue board shows every patient's position, priority, and estimated wait.
- 3 Replacement fear — existing software**  
Opes Triage runs alongside any existing HIS/EMR — no replacement required.
- 4 Triage data not captured for audit**  
Every triage decision is recorded with timestamp, nurse ID, and priority justification.

## MODULES

# Everything in one connected system

Each module activates independently — start with Registration and Consultation, add Lab, Pharmacy, and Billing as you grow.

### Triage Assessment

Structured triage protocol with vital signs capture and colour-coded priority assignment.

- Manchester Triage System (CEMAC adapted)
- Vital signs at triage point
- Chief complaint coding
- Immediate / Urgent / Standard / Non-urgent / Deceased flags

### Waiting Room Display

Large-screen queue board showing patient position, priority, and estimated wait time.

- Privacy-compliant display (ticket numbers)
- Real-time queue updates
- Multi-language display (EN/FR)
- Average wait time counter

### Triage Analytics

Department-level reporting on patient volumes, peak hours, triage accuracy, and wait times.

- Peak hour heatmaps
- Priority distribution reports
- Average triage-to-seen times
- Nurse triage audit trails

## PATIENT WORKFLOW

# How Opes Triage moves a patient through your facility

From the moment a patient arrives to discharge, every step is captured — and every department sees the full picture in real time.



#### Patient Arrives

Walk-in or ambulance arrival logged



#### Vitals Taken

Nurse records BP, pulse, temp, SpO2



#### Priority Assigned

Colour-coded priority set per MTS



#### Queue Updated

Waiting room board updates live



#### Seen by Doctor

Patient called in priority order

## KEY BENEFITS

# Why facilities choose Opes Triage



#### Deploy in days

No complex integration required. Opes Triage is running in your facility within days of purchase.



#### Works with existing software

Runs alongside any HIS, EMR, or paper-based system. No replacement, no disruption.



#### Measurable wait time reduction

Priority-based queuing ensures the sickest patients are always treated first — and the data proves it.



#### Grows with you

When ready, connect Opes Triage directly to OPES EMR and OPESCare Health ID seamlessly.

## Opes Triage connects everything

Opes Triage is the clinical core — every other OPES system feeds into it or reads from it.



**Opes Triage — Clinical Core**

OPESCare

OPES EMR

OPES Hospital HIS

## Built to enterprise standards

### Deployment

Options	<b>On-premise · Cloud</b>
Minimum server	<b>2 vCPU, 4 GB RAM</b>
Client	<b>Web browser (any device)</b>
Display	<b>Any HDMI screen for queue board</b>

### Security

Encryption	<b>TLS 1.3 in transit</b>
Authentication	<b>Role-based (Nurse / Admin)</b>
Audit logging	<b>All triage decisions logged</b>
Privacy	<b>Ticket number display (not names)</b>

### Integration

Standalone	<b>Yes — no other system required</b>
OPES EMR	<b>Optional native integration</b>
OPESCare	<b>Optional Health ID lookup</b>
API	<b>RESTful JSON (for custom HIS)</b>

## See **Opes Triage** in your facility

Book a free demonstration tailored to your facility type. Contact our team to schedule a live demo, request a pilot deployment, or get a custom quote.

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