

CORE PLATFORM · CORE PLATFORM

Opes Triage

Standalone Triage Management · Any Facility

Deploy standalone triage management in any hospital — even if you already have other software. Reduce wait times in days, not months.

Opes Triage is designed to solve one critical problem independently: patient wait times and triage chaos at the hospital entrance. Unlike other OPES systems, it can be deployed as a standalone product without replacing any existing software — making it the fastest way for any hospital to start its digital health journey.

AT A GLANCE

Standalone
no EMR required

MTS
triage protocol (adapted)

Days
to deploy, not months

↓ Wait
times, measurably

EN / FR
Fully bilingual interface

HL7 FHIR
Interoperability standard

22
OPES systems it connects to

OVERVIEW

Built for African healthcare, not adapted for it

It implements a structured triage protocol (Manchester Triage System adapted for CEMAC facilities) and gives nurses, triage officers, and waiting room displays a real-time queue with colour-coded priority levels. When a facility is ready to expand, Opes Triage connects natively to OPES EMR and OPESCare Health ID.

Who is Opes Triage for?

- ✓ Emergency departments of any size
- ✓ Hospitals with existing software that want to add triage
- ✓ District hospitals with high walk-in patient volumes
- ✓ Private clinics seeking faster patient processing
- ✓ Any facility starting its digital health journey

Problems Opes Triage solves

1

Patients waiting without priority assessment
Structured triage assigns severity levels so the sickest patients are always seen first.

2

No visibility on queue length and wait times
Real-time queue board shows every patient's position, priority, and estimated wait.

3

Replacement fear — existing software
Opes Triage runs alongside any existing HIS/EMR — no replacement required.

4

Triage data not captured for audit
Every triage decision is recorded with timestamp, nurse ID, and priority justification.

MODULES

Everything in one connected system

Each module activates independently — start with Registration and Consultation, add Lab, Pharmacy, and Billing as you grow.

Triage Assessment

Structured triage protocol with vital signs capture and colour-coded priority assignment.

- Manchester Triage System (CEMAC adapted)
- Vital signs at triage point
- Chief complaint coding
- Immediate / Urgent / Standard / Non-urgent / Deceased flags

Waiting Room Display

Large-screen queue board showing patient position, priority, and estimated wait time.

- Privacy-compliant display (ticket numbers)
- Real-time queue updates
- Multi-language display (EN/FR)
- Average wait time counter

Triage Analytics

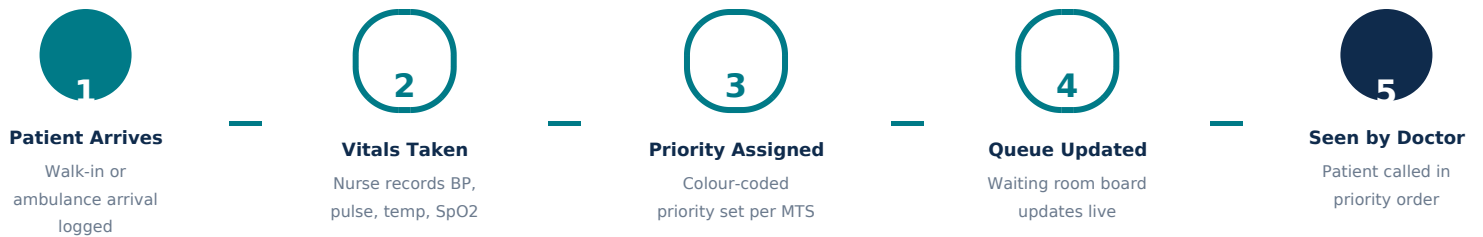
Department-level reporting on patient volumes, peak hours, triage accuracy, and wait times.

- Peak hour heatmaps
- Priority distribution reports
- Average triage-to-seen times
- Nurse triage audit trails

PATIENT WORKFLOW

How Opes Triage moves a patient through your facility

From the moment a patient arrives to discharge, every step is captured — and every department sees the full picture in real time.



KEY BENEFITS

Why facilities choose Opes Triage



Opes Triage connects everything

Opes Triage is the clinical core — every other OPES system feeds into it or reads from it.



Opes Triage — Clinical Core

OPESCare

OPES EMR

OPES Hospital HIS

Built to enterprise standards

Deployment		Integration	
Options	On-premise • Cloud	Standalone	Yes — no other system required
Minimum server	2 vCPU, 4 GB RAM	OPES EMR	Optional native integration
Client	Web browser (any device)	OPESCare	Optional Health ID lookup
Display	Any HDMI screen for queue board	API	RESTful JSON (for custom HIS)
Security			
Encryption	TLS 1.3 in transit		
Authentication	Role-based (Nurse / Admin)		
Audit logging	All triage decisions logged		
Privacy	Ticket number display (not names)		

See **Opes Triage** in your facility

Book a free demonstration tailored to your facility type. Contact our team to schedule a live demo, request a pilot deployment, or get a custom quote.

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